

TERMS OF SERVICE

1. WARRANTY / GUARANTEE.

One (1) year warranty on all new and factory refurbished computers and parts from date of original pickup or delivery. Ninety (90) day warranty on used computers and parts from date of original pickup or delivery. Sixty (60) day warranty on all services rendered from date of original pickup or delivery.

2. PAYMENT TERMS.

Full payment for computers, parts, or services rendered is due upon pickup or delivery unless other payment arrangements are made prior. Price Services accepts all major credit cards, debit cards, checks and cash. When ordering non-stocked hardware, it's at Price Services's sole discretion whether to require payment before parts are ordered.

3. STORAGE.

Customer agrees to pick-up computer and pay for services rendered within thirty (30) days of service completion. If computer is not picked up within thirty (30) days a storage fee of \$1USD per day will be charged in addition to the original fee but no more than \$40 USD. If computer is not picked up within ninety (90) days it will be considered abandoned, according to Virginia State Law, and computer will become property of Price Services and will be sold to recover damages for non-payment.

4. LIABILITY.

Price Services provides our services in an effort to fix, upgrade, or otherwise repair the computer systems for which you request such services. We will NOT intentionally harm your system. It is our goal to fix your computer and aid you in your computing requirements. In the case of accidental damage or data loss to your system, further damage or data loss caused by already existing problems in your system such as viruses, misconfigured software, or hardware problems/failures, you agree to hold us, Price Services and any persons associated with or involved in the work being done for you, non-labile for any damages resulting from such problems. Price Services is not liable for any and all irreparable damage. Unit's manufacturer warranty may be voided with service at any time.

5. SERVICE AND SUPPORT.

Customer satisfaction is of utmost importance to us. We will back up our work with support services. Free support will be provided for problems requested to be resolved in the work order within the 60 day warranty period. Additional support may be provided free of charge at our discretion.

6. INDEMNIFICATION.

Client agrees to indemnify and hold Price Services harmless from all claims, losses, expenses, and/or fees including attorney fees, costs, and judgments that may be asserted against Price Services.

7. ENTIRE AGREEMENT.

This Agreement contains the entire agreement of the parties, and there are no other promises or conditions in any other agreement whether oral or written concerning the subject matter of this Agreement. This Agreement supersedes any prior written or oral agreements between the parties.

8. GOVERNING LAW.

This Agreement shall be construed in accordance with the laws of the State of Virginia.

PRIVACY POLICY

We respect your right to privacy and have taken steps to ensure that any information you provide to us will remain safe and secure.

When you order service with Price Services, the information you provide is used only to fulfill your order with us and will not be shared with any other companies or third-parties.

COMMUNICATION

As a valued customer, we may send correspondence via email and United States Postal Service from time to time. If you'd like to stop receiving email messages or mail correspondences, you may place a request to cancel by emailing support@priceservices.us.

If you have any questions or comments about this privacy statement or the practices of Price Services, please contact us by phone at 804-381-3135.